



NPC Secure Managed Computers
Secure. Connected. Productive.

Partners with:





Protect your organization's data...

Protect your organization with secure computers that are supported and managed for a safer, more productive computing experience that exceeds privacy compliance requirements, increases mobile protection, achieves predictable low costs and empowers IT.

NPC Secure Managed Computers



A powerful HP Elite enterprise-class computer featuring Microsoft Office and the latest Intel® Core™ processors:

- + **Set up, security tested and managed** by IT professionals
- + Remote **security monitoring** of the backup, encryption, anti-virus software and system performance
- + Automatic daily **backup** by Autonomy, with full versioning system
- + Professionally **encrypted** to keep your confidential files private
- + Professionally **secured** against malware, viruses, trojans and spyware
- + Fast, accessible **24/7** live help desk **support**
- + Lost, stolen or damaged **devices replaced** with **data restored**

Partners with:





...with a Secure Managed Computer.

Included are a set of crucial endpoint services: remote backup, enhanced security, set up and optimization, monitoring, remote troubleshooting and repair, a 24/7 help desk and much more.



Professionally Set Up and Managed

- ▶ Supported by a team of technical, security and backup experts.
- ▶ Includes set up, customization, optimization, diagnostics, monitoring, security, data protection, printer and peripheral support and remote troubleshooting and repair.



Secure Online Backup

- ▶ Files are automatically backed up in redundant, secure, off-site data centers run by Autonomy.



File Encryption Combined With Fingerprint Reader

- ▶ Automated solution that combines intelligent encryption with strong password policies, easy biometric access and remote data destruction.
- ▶ Encryption keys stored and managed by NPC.



All The Right Software

- ▶ Microsoft Word, Powerpoint, Excel, Outlook, and OneNote.



Rogers Rocket Built-in

- ▶ Always connected through the Rogers 4G HSPA+ wireless network for secure data transmission professionally managed and integrated into the NPC solution.



Powerful Hardware

- ▶ Elite series HP computer featuring the latest Intel® Core™ processors.



Enterprise-Class, Monitored Protection Against Viruses and Spyware

- ▶ ESET: Proactive Monitored Virus Protection.



Single Point-of-Contact 24/7/365 Live Support

- ▶ Enjoy fast, personal service and have your issues solved quickly.

Standard Models



NPC HP8570p
15.6"



NPC HP8470p
14"



NPC HP9470m
14" Ultrabook



NPC HP2570p
12.5"



NPC HP2760p
12.1"



NPC HP8300
22"

Screen Size

Rogers™ Rocket™ Built-In Models



NPC HP8570p
15.6"



NPC HP8470r
14"



NPC HP9470r
14" Ultrabook



NPC HP2570r
12.5"



NPC HP2760r
12.1"

Screen Size

Included with all models



HP EliteBook with third generation Intel® Core™ technology configured for performance and premium experience.



Daily automatic enterprise-class full disk backup to redundant ultra secure ISO 27001 Autonomy facilities located in Canada (optionally U.S. and other). Includes remote access to backup data and automatic versioning system.



Professionally managed intelligent encryption combined with complex password policy, biometric access and remote data destruction. Encryption keys are stored and managed by NPC. Security system has been tested by independent 3rd party lab for compliance with information security / privacy laws.



Help desk for hardware, OS and Microsoft Office issues. Most problems resolved via remote diagnostics and repair, including virus and spyware remediation.



48 hour notebook and data replacement due to catastrophic problems such as loss, theft, fire, virus, hardware failure or human error.



Remote monitoring of backup, security, encryption and malware.

Outbound preventative maintenance processes to notify customers of security and system related issues, including regular Notebook Status Reports delivered automatically via email.



Custom configuration, optimization and tuning of the computer with critical updates and security patches pre-installed.

Notebooks ship optimized, secured, encrypted; with upgraded memory and Microsoft Office software.



Email configuration & smartphone configuration support, including Blackberry Desktop Manager.

Battery replacement service.

Accidental Damage and Protection included. Loss and Theft Protection optional.



Computer replaced or upgraded if user requirements not being met.

Worldwide warranty depot services.

Three year hardware warranty.

NPC Online Backup: Powered by Autonomy™ The 'Gold Standard' of online backup

Data transfer security features

- NPC DataGuard always initiates contact with the data center.
- SSL encryption (TLS 1.0) protects information during transmission between NPC DataGuard and the data center.
- The data center server authenticates the NPC DataGuard connection using the user encryption key, while NPC DataGuard authenticates the server using a digital certificate embedded in the installation package.
- Data transfer can be disabled for lost, stolen or canceled notebooks.

Storage security features

- The data center stores the 128-bit AES-encrypted files without decrypting them.
- Every account has a unique encryption key, used to encrypt and decrypt each file that NPC DataGuard backs up.
- NPC DataGuard uses 112-bit Triple DES encryption to send the encryption key to the Data Center securely. The data center escrows the encryption key on its secure server.

Facility security features

- All data received by either mirrored facility is immediately replicated to its mirror by high-speed links.
- All Autonomy servers run a hardened version of Microsoft® Windows® Server.
- Up-to-date virus protection: never a business interruption due to viruses.
- Intrusion detection systems monitored by an Underwriter Laboratories listed station.

Physical security features

- Autonomy owns and controls all its facilities, in undisclosed geographically dispersed sites.
- Level 9 (Ultra-Reliable data center) rating by independent security consultants BRUNS-PAK.
- Level 4 (highest) Security Rating.
- 24/7 armed security.
- Admittance by electronic access and internal/external closed circuit television monitoring and recording.
- Redundant commercial power feeds, with redundant generators for full backup power for up to 7 days.
- Clean air fire extinguishing system (CAFES) with a pre-action (dry pipe) sprinkler system as a backup.
- Internal/external alarms monitor motion detection, temperature, "waterbugs", smoke and fire detection, 24/7.
- FM-200 Waterless Fire Suppression, plus OSHA-certified fire brigade and EPA-certified water.